

Quality Standards and Practice Standards – Pre-Core Activity

Please read the Practice Standard. After each standard, write which Quality Standard best aligns with the Practice Standard. Each Practice Standard should have at least one Quality Standard but you may feel that more than one applies.

- 1) We Continuously Examine our Use (Misuse) of Power, Use of Self and Personal Biases.

Quality Standard(s):

- 2) We Respect and Honor the Families We Serve.

Quality Standard(s):

- 3) We Listen to the Voice of Children.

Quality Standard(s):

- 4) We Continuously Seek to Learn Who Families Are and What They Need.

Quality Standard(s):

- 5) We Believe in the Value of “Nothing About Us Without Us.”

Quality Standard(s):

- 6) We Maintain a Childs’ Permanent Connection to Kin, Culture, and Community.

Quality Standard(s):

- 7) We Conduct Our Work with Integrity At All Levels of the Agency.

Quality Standard(s):

Please review your responses with your Supervisor. Discuss the reasoning behind the answers you provided. Please discuss ways you can uphold Quality Standards as a DHS Employee and the Practice Standards as a Child Welfare Specialist. Also discuss what can be done if you find yourself struggling with upholding a Quality Standard and/or Practice Standard. *For example, CW Specialists often struggle with sexual abuse cases. How would you, as a CW Specialist, uphold the Quality Standards and Practice Standards in working the case? Where might you struggle?*

Child Welfare Specialist

Date

Child Welfare Supervisor

Date



PRACTICE STANDARDS

QUALITY STANDARDS

- | | | |
|--|---|---|
| 1) We Continually Examine Our Use (Misuse) of Power, Use Of Self and Personal Biases | ↔ | 1) Integrity, Compassion |
| 2) We Respect and Honor the Families We Serve | ↔ | 2) Integrity, Professionalism, Compassion |
| 3) We Listen to the Voice of Children | ↔ | 3) Compassion, Safety |
| 4) We Continuously Seek to Learn Who Families Are and What They Need | ↔ | 4) Compassion |
| 5) We Believe in the Value of “Nothing About Us Without Us” | ↔ | 5) Integrity, Compassion |
| 6) We Maintain A Child’s Permanent Connection to Kin, Culture and Community | ↔ | 6) Safety, Professionalism, Compassion |
| 7) We Conduct Our Work with Integrity At All Levels of the Agency | ↔ | 7) Safety, Professionalism, Compassion, Integrity |

Supervisors: Discuss with the CW Specialist the importance of both the practice standards and the quality standards-there is no right or wrong answer as the objective is to stimulate critical thinking. Note: Safety in quality standards is viewed broader to include feeling safe (ie felt safety) vs physical safety only. The specialist should see how the standards closely align with each other vs being viewed as two separate sets of standards.